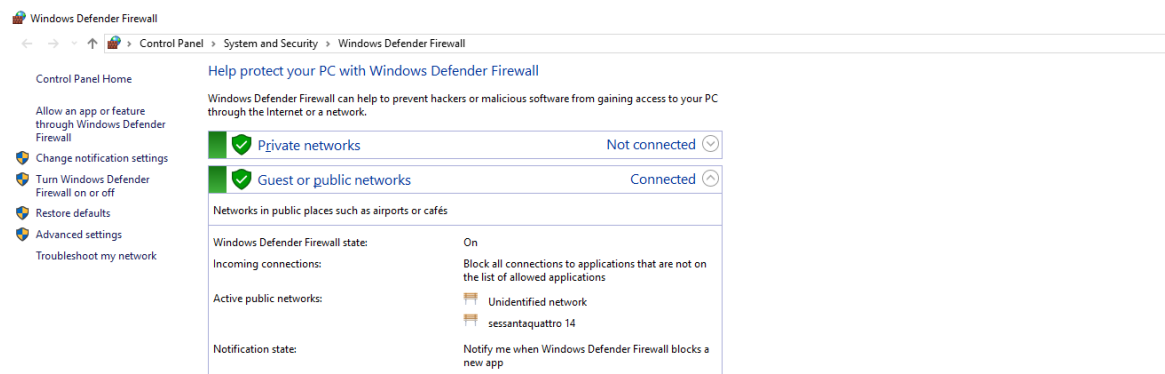


Sessantaquattro connection problem (Timeout exception)

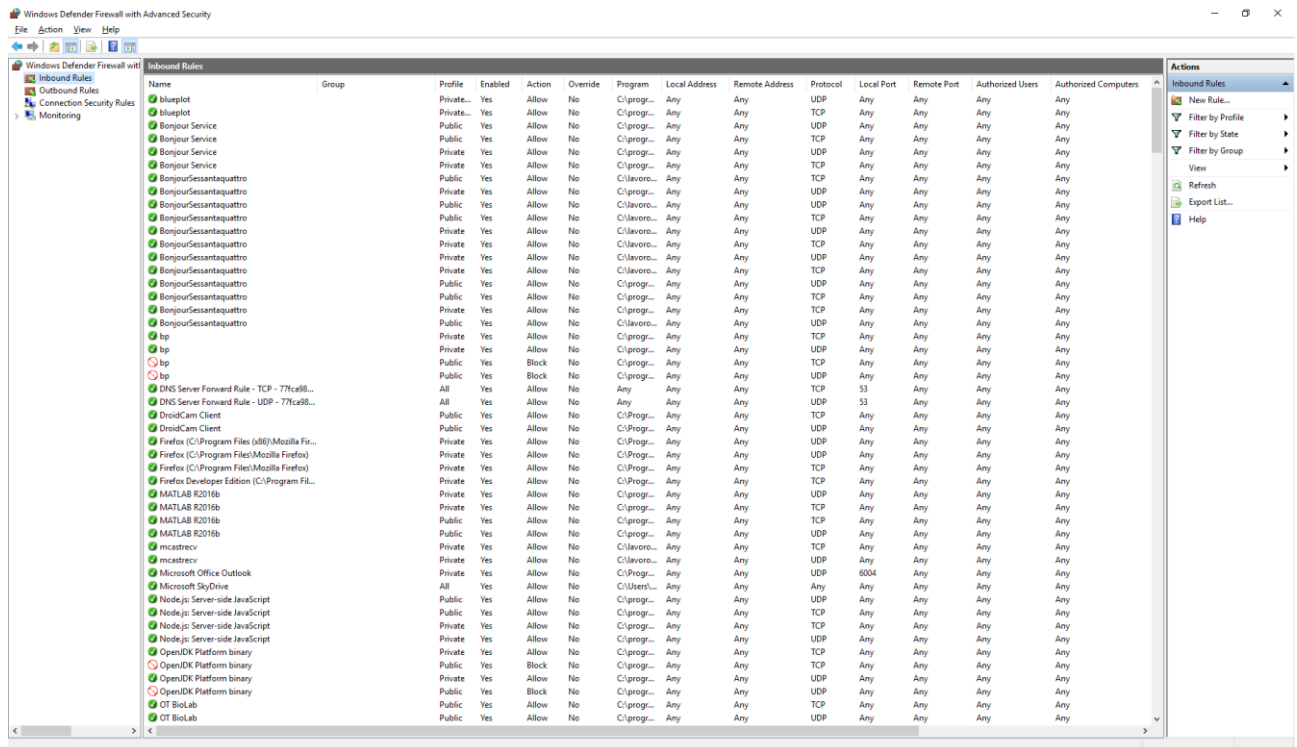
There are 3 possible solutions to the problem:

- 1) Disable your antivirus if you have installed an antivirus different from Windows Defender.

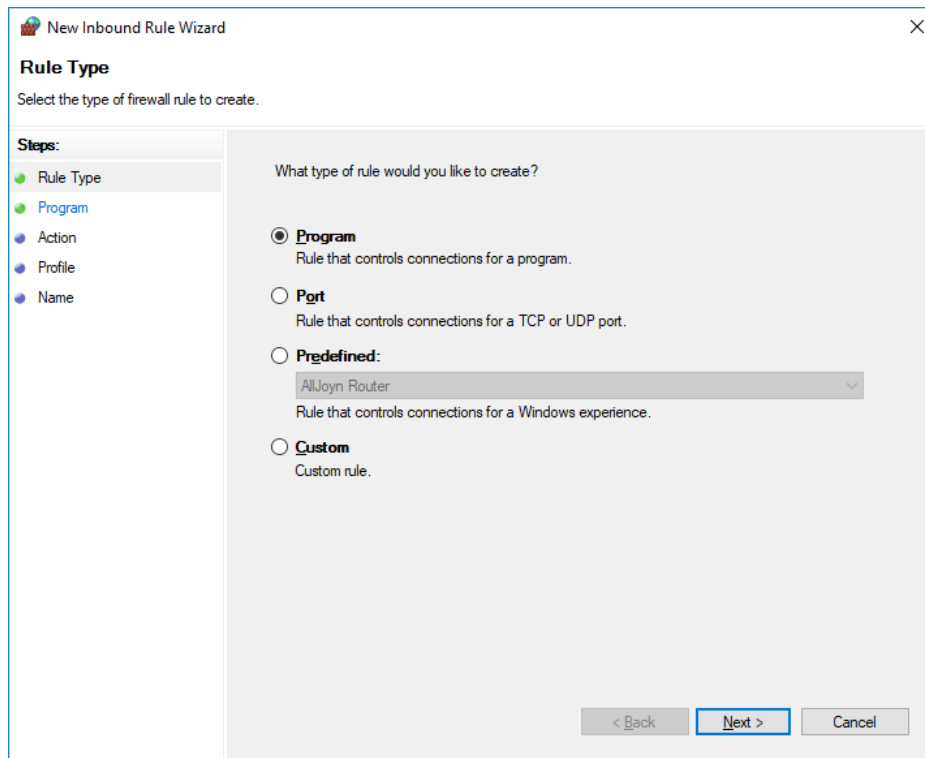
- 2) Add or edit your Firewall
 - Open Windows Defender Firewall and select Advanced settings



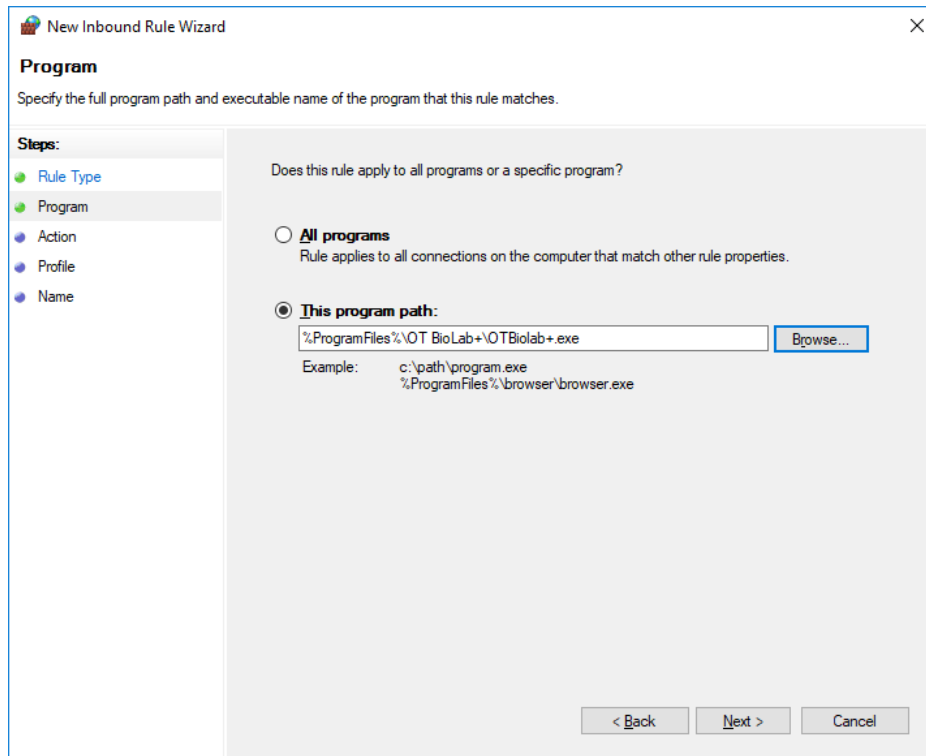
- Select Inbound rules



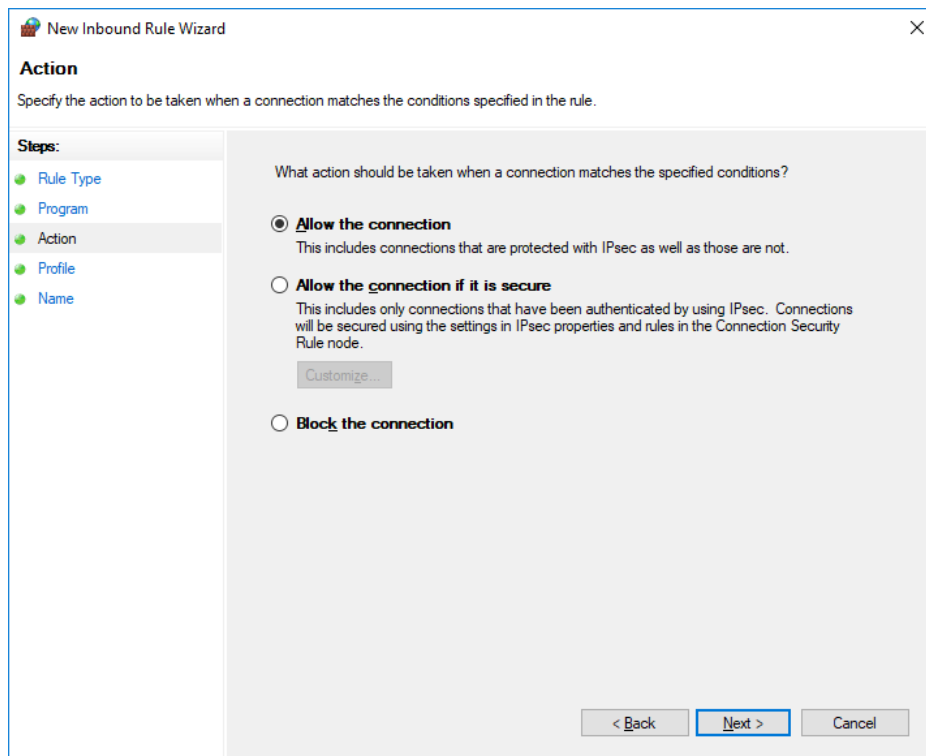
- Check if you see with the green icon: OTBioLab+, Bonjour, Bonjour service and BonjourSessantaquattro. If you see red icon, click on rule and press “Allow connections”
- If you do not see OTBioLab+ then add the rule
- Press on New Rule
- Click on program and press next



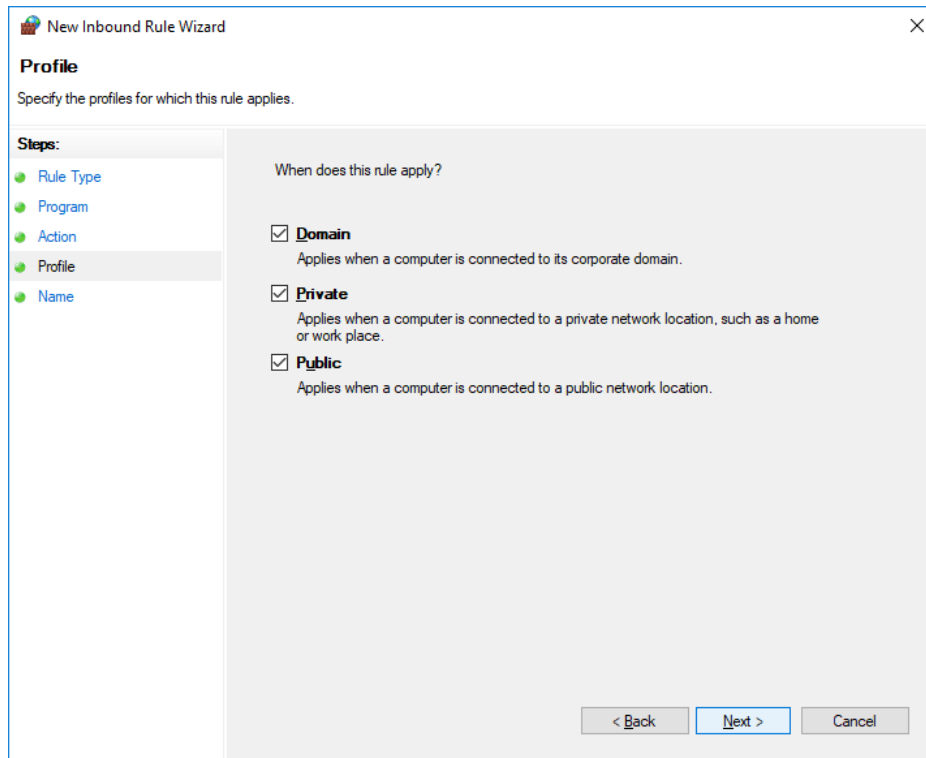
- Press on Browse and search OTBioLab+.exe



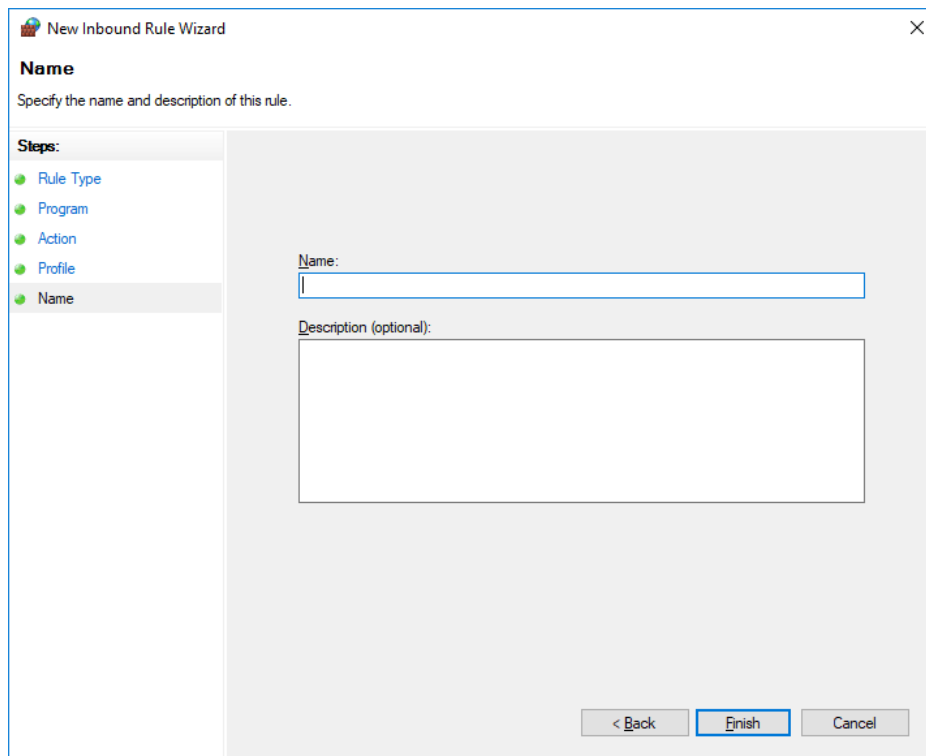
- Press Allow the connection



- Allow all rules



- Insert the name for example OTBioLab+ and press finish



- 3) Try to disable the Ethernet connection. Open Control Panel > Network and Internet > Network connections. Right click on Ethernet connection and press disable.